

The Big One was Yesterday -- What Do I Do Today?

Jennifer Lazo
Office of Emergency Services
City of Berkeley



We Know What the First 24 Hours Look Like...





But What Happens Next?





Communications

- 1610 AM
- AC Alert (<u>www.acalert.org</u>)
- Resource Flyers at Service Locations
- Neighborhood Bulletin Boards
- Facebook Recovery Groups
- Social Media Channels

Tell your loved ones how you are: keep them up-to-date!

BDPNN • November 30, 2017 4



Utilities Status

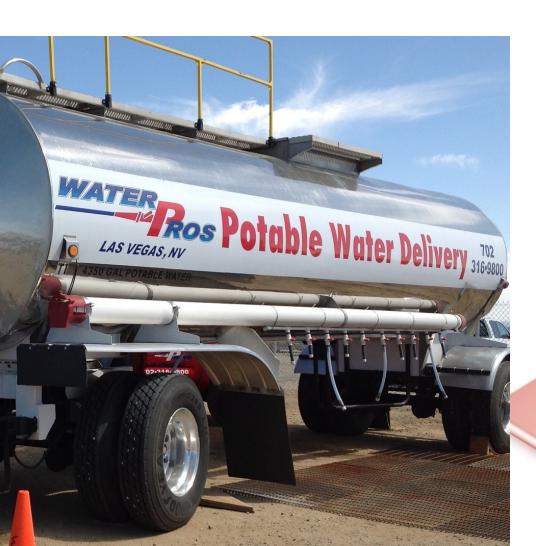
What will come back the fastest?

What will take the longest to come back?

What coping mechanisms will you need?

BDPNN • November 30, 2017 5









Food



Power Outage Food Safety Tips

Reduce your risk of illness and minimize food spoilage by following these guidelines.

Friedge 40° thermometer in your refrigerator and freezer

A cooler can help store food safely if power is out more than 4 hours

Prepare by freezing containers of water to help keep food cold

A full freezer will hold food safely up to 48 HOURS

A refrigerator will keep food cold up to 4 HOURS

Keep doors closed to maintain cold temperature

When power is restored, visit Foodsafety.gov for guidelines on what food to keep. But when in doubt, throw it out.



ready.ga.gov



Alternative Clean Water Sources

- Water Heaters (not tankless)
- Melted Ice
- Toilet Tank (NOT BOWL!!!!)
- Canned fruit/vegetable juice and liquid from canned goods, if it isn't too salty
- If you store one thing, store water!



Plan Now for Cleaning Up

- Have Supplies: Heavy Duty Gloves, Garbage Bags, N95 Masks
- Don't throw away broken goods yet, and keep all of your receipts
- Protect Your Home: Board Windows, Tarp Problem Areas, Stay Safe
- Repair Your Home: Check Licensing- http://www.cslb.ca.gov/



Record the Damage

- TODAY: Take pictures/video of every room in your house with all drawers open
- AFTER THE SHAKING: Take pictures of all damage BEFORE you clean it up
- AFTERSHOCKS: Take pictures again. Make sure to distinguish dates/times in pictures



Local Assistance Center





What to Bring to a LAC/DRC

- Social Security Number
- Proof of Identity and Housing
- Gross Household Income
- Contact Information
- Insurance Information
- Electronic Funds Transfer Information



Needs In Your Neighborhood

- Information and Resource Sharing
- Ongoing Check-Ins
- Bridges to the Vulnerable
- Ongoing Medical Needs



Will You Want to Help?

- Form connections now amongst your neighbors
- Get to know local resources and build trust
- Get trained on ways to help



Going to Someone Else's Disaster

- Every local has a story- ask and listen
- Every disaster response looks different- be flexible and nonjudgmental
- Rooms will be full- be as self-sufficient as possible
- Every single person at the disaster is exhausted- that's why they asked for help- be patient



Case Study 1- Alabama















Case Study 2- Santa Rosa





City of Santa Rosa Shelters





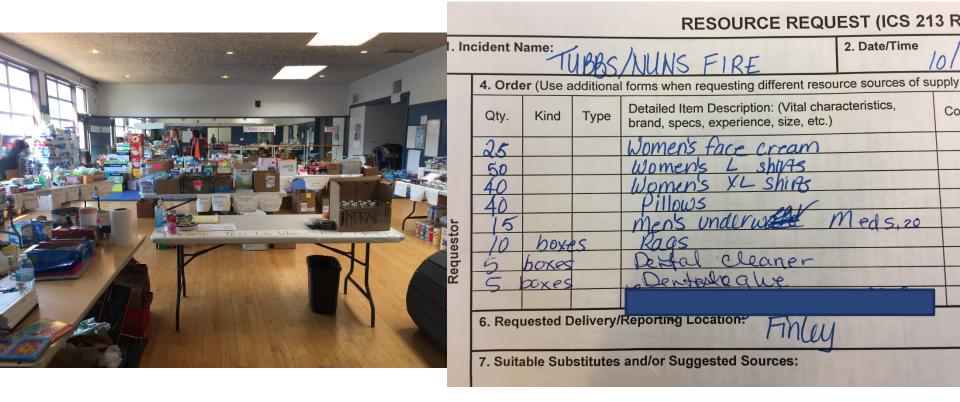


Spontaneous Shelters

- They happen- lots!
- Their help is vital, but some structure is key
- Communities came together to solve problems
- Creativity and Flexibility, all while staying safe



Donations Management









What resources are in your neighborhood?

How can you prepare for recovery?

What planning could happen now that would help after?

BDPNN • November 30, 2017 25



Jennifer Lazo Emergency Services Coordinator jlazo@cityofberkeley.info 510-981-5514